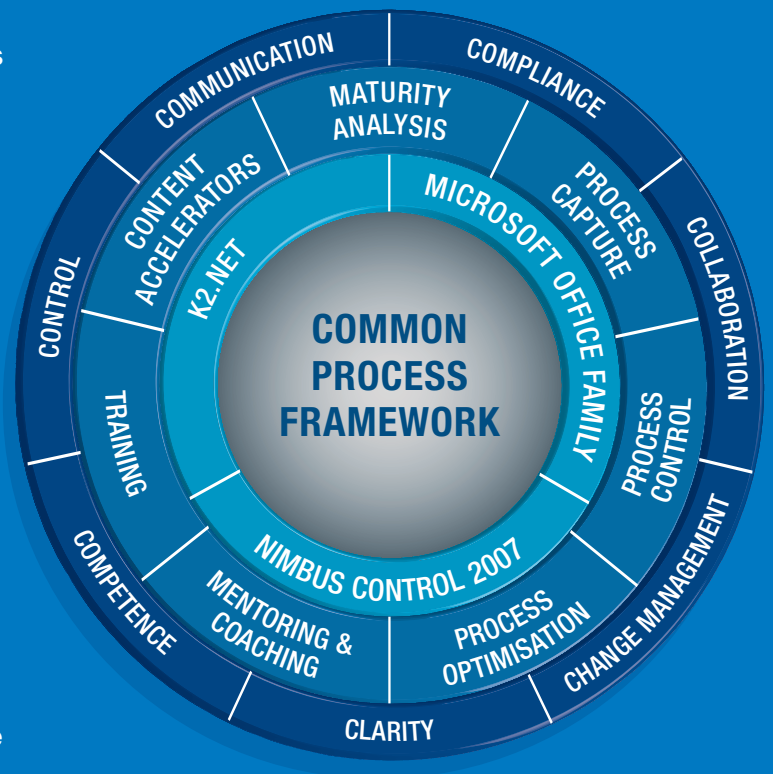


Arturian specialises in providing process management solutions that enable our clients to gain visibility and control over their operating processes. We've built a reputation for delivering real business benefits for some of the world's most influential organisations. It's a reputation in which our whole team takes pride and one we've earned from thinking differently, being innovative and taking a genuine interest in our clients and their success.

At the heart of our approach is our *Common Process Framework* solution consisting of innovative toolsets and pre-built content "accelerators" all underpinned by the skills and experience of Arturian's consultants.

What it creates for your business is one single source of the truth and a unique perspective on your operating processes. Our clients tell us it makes business sense.



## Business Process Optimisation

### What is a Common Process Framework?

Our Common Process Framework provides the consistent approach and structure within which your organisation can understand, share, measure, control and improve its operating processes.

Your business will gain a single, holistic picture of the way it operates that will enable you to drive performance, adopt change or demonstrate compliance without re-inventing the wheel. *Process in Perspective*.

In fact the Common Process Framework delivers best practice and advantage in what our clients have come to know as the 7 Cs.

- Clarity
- Communication
- Control
- Competence
- Compliance
- Collaboration
- Change Management

Achieving a Common Process Framework requires the right mix of toolset, skillset and mindset. Arturian can work with you to make it happen.

Arturian works with you on a number of levels to ensure you achieve an appropriate, sustainable solution to process management in your organisation. We recognise there is no “one size fits all” approach and have designed our services portfolio to provide the necessary building blocks for a successful implementation.

### Maturity Analysis

A quick-start providing **clarity** and an objective view of your organisations’ existing process management practices. We establish which **competencies** you need to achieve to meet the demands of your business goals, **compliance** or regulatory requirements. You will also receive a set of pragmatic recommendations for your next steps.

### Process Management Strategy

Developing an effective strategy to achieve a Common Process Framework within an organisation can initially feel like a daunting task. Our senior consultants act as “trusted advisors” to those tasked with implementing the Common Process Framework – helping them identify the right steps, the length of the stride they have to take and providing the support they need along the way.

### Process Control

Business agility is impacted and there are high costs in time and resources when you have to keep repeating the effort of capturing your processes. It often happens because the way the business operates has changed but the process documentation hasn’t been maintained.

We’ll put in place pragmatic **change management** processes that engage the *right people* at the *right time* to ensure processes are maintained and managed. We will also provide an environment for your staff to **collaborate** and suggest process improvements – ensuring your processes don’t become out of date the moment they are captured.

### Process Capture

Initially capturing the activities and responsibilities through interactive workshops, our consultants will help you to layer your business processes with the information needed to **communicate**, analyse, improve and achieve **compliance**.

### Process Optimization

Helping you build **clarity** and understanding of a process from end to end, creating the connections and identifying the disconnects, our experienced team of facilitators will enable you to look at the process in a new light, achieve transparency and create improvement. Taking this knowledge and applying innovative partner tools we provide the solutions to drive **competence**, repeatability, **control** and automation.

### Training

A key factor in making good process management sustainable is to ensure the right people in the organisation have right **competencies** to use the methods and tools to interact with, maintain, enhance and extend the Common Process Framework. Arturian provides training in all aspects of process capture and management, covering not only tools but also techniques such as workshop facilitation.

### Mentoring and coaching

Our clients often ask us for guidance as part of our ongoing relationship. This is so they can feel confident in maintaining and extending their Common Process Framework. We provide direction and counsel across the methods and tools, holding out a helping hand if you need it.

### Content Accelerators

We’ve taken our extensive knowledge, expertise and experience to build a pre-prepared suite of Best Practice processes into one of the smartest tools in the market – Nimbus Control 2007.

Our Affinity™ range of accelerators save you time from start to finish and give your project instant momentum.



### Further Information

If you would like to discuss further please contact us at [info@arturian.com](mailto:info@arturian.com) or call on +44 (0)1932 268655

## Arturian: Process in Perspective

Arturian specialises in putting process in perspective. Viewing business processes in perspective reveals their strengths, capability and connections. Arturian provides that perspective – giving a panoramic view of business and IT processes. Our approach enables the implementation and adoption of processes that are sustainable, well defined, and repeatable. Arturian combines extensive world-class business process experience with best practice skills and tools to deliver measurable business advantage to our clients.



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